

# REPORT TO THE COMMUNITY

Royal Canadian Legion members Richard Ferrow, Betty White, Brad Bailey and Rob Mabee check out the new tenometer demonstrated by Dr. Rob Hiemstra and Maggie Jansen, RN.



Volunteer banquet guests, Beth Fenton, Donna Kuhun and Gail Cooper.

## PARTNERING

To keep healthcare close to home

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## Message From the President & CEO Nadia Facca

Hello everyone, I hope you are enjoying the nicer weather of late compared to the long and unusual, colder weather we had earlier this year. The beautiful signs of summer are evident in the fields on our rural roads.

It is hard to believe it has been five years since the COVID-19 pandemic was officially declared. I don't think anyone will ever forget the profound impact of the virus on our teams, our hospitals and our communities that began in March 2020; and how much change we have all endured since. I am grateful to all of our health care heroes who showed up with courage, strength and perseverance to weather through the pandemic storm. Thank you!

I hope you have heard already about the Ministry of Health approval of the Joint Board of Directors submission to integrate AHI and TDMH under the new organization name, Rural Roads Health Services. The site names of AHI and TDMH will be maintained in the integration, as will the separate Hospital Foundations. The Joint Board is very excited about this next step bringing us closer together in a positive, strategic way. More information can be found in this edition on page three.

Also, in this edition of our report, you will read about the exciting One Chart Campaign that is underway at the hospital. I hope you will consider a gift to help us achieve our fundraising goal!

At this time, I would like to thank the entire AHI and TDMH team, our Joint Board of Directors, Volunteers and Foundations for their continued commitment and dedication to the community that we serve. Working together as a team, anything is possible.

Yours in Health,

Nadia Facca, President and  
CEO  
Alexandra Hospital, Ingersoll &  
Tillsonburg District Memorial Hospital



### “Tap To Give”

Our **Tap To Give** floor sign is located inside the main Emergency entrance at Alexandra Hospital. This digital sign makes it easy for you to give! You just have to tap!

The unit accepts Interac, American Express, Visa, Mastercard, Apple Pay, Google Pay and Discover payment options in tap amounts of \$5, \$10 or \$20.

All proceeds from our Tap To Give will help the hospital to purchase new medical equipment. Thank you for your support!



The Alexandra Hospital *Report to the Community* is published twice a year. For further information regarding Alexandra Hospital, Ingersoll or Alexandra Hospital Foundation please contact : *Alexandra Hospital Ingersoll, 29 Noxon Street, Ingersoll, ON N5C 1B8 519-485-1700*

## Stronger Together – an update on our Journey to Integration

After many years of discussions and progress toward the goal, on December 20, 2024, the Boards of Directors of Alexandra Hospital, Ingersoll (AHI) and Tillsonburg District Memorial Hospital (TDMH) received support from the Ministry of Health (MOH), for the full integration of AHI and TDMH under the Ontario Not-for-Profit Corporations Act, 2010 (ONCA). This means that the MOH has given approval for AHI and TDMH to integrate under a new integration name, **Rural Roads Health Services (RRHS)**, with each site maintaining its individual name.

Since 2014, AHI and TDMH have been governed by a Joint Board of Directors and have gradually integrated many strategic and leadership roles, include the Chief Executive Officer/President role and other positions. Over the next year, steps will be taken towards a common board, one professional staff organization, and further internal administrative integration (where possible). We recently shared a preview of our new integrated branding with the community, developed in partnership with the Oxford County Communications Team. Stay tuned for an official launch later this year!

As per the Boards of Directors, the key benefits of this integration are:

- The strength of two hospitals coming together voluntarily in a large, complex health care system
- Improving the sustainability of two small hospitals serving local communities
- Improving patient care and patient experience
- Integrating computer systems and digital solutions
- Reducing duplication; standardization of policies and processes

The Boards remain steadfast in their commitments in this integration including:

- Retaining TWO sites (namely, AHI and TDMH)
- Retaining TWO Foundations (namely, Alexandra Hospital Foundation and the Tillsonburg District Memorial Hospital Foundation)
- Collective agreements will be respected and

changes to staff's working conditions will be negotiated through union leaders as part of the collective agreement negotiations

- Non-unionized staff will be engaged in ongoing dialogue about their working conditions and changes will not occur without consultation and dialogue
- Collective clinical service planning at the strategic level will occur as part of strategic planning, including community consultation
- Engaging team members throughout the process fostering a more cohesive culture across both hospitals
- Frequent, timely, and transparent communication
- Maintaining or improving quality of care and safety
- Improving access to care for our patients
- Strategically re-investing in infrastructure and care
- Contributing to improving the health care system
- Living within our means

Where we are today is an evolution of many years of strong partnership and intentional planning and engagement with team members, physicians, patients, partners, volunteers, and the community. We are excited about becoming one integrated organization with two local sites. Through this, we are strengthening the sustainability of rural small community hospitals in the ever-changing health care landscape.



**Tanya Pirie**  
**Chair**  
**Board of Directors**  
**Alexandra Hospital, Ingersoll**



**Carrie Lewis**  
**Chair**  
**Board of Directors**  
**Tillsonburg District**  
**Memorial Hospital**



## ONECHART = ONE MILLION CAMPAIGN UPDATE

Alexandra Hospital Foundation launched the *OneChart = One Million Campaign* in October 2024 in support of the OneChart Phase II project.

This project will expand the current Electronic Health Record (EHR) with the addition of 17 components to the current EHR system. These components will streamline care, ensuring accuracy and improving communication among healthcare providers.

In addition to the EHR components that are being added, the Foundation is also supporting the purchase of Automated Dispensing Cabinets (ADCs)

Automated Dispensing Cabinets (ADCs) are advanced and highly secure medication cabinets that play a central role in patient care and medication safety at Alexandra Hospital, Ingersoll (AHI).

The cabinets are located in the inpatient unit and the emergency department. ADCs use computerized systems to store and dispense medications safely for patients; in dosage forms including oral tablets and capsules, injectables, inhalers and topical preparations. These medications are centrally managed by the Pharmacy Team but physically distributed to ADCs to facilitate timely, secure, and traceable

drug delivery. Access to medications is restricted to pharmacy and nursing staff.

This form of medication management follows a complete closed loop system as nurses are only able to access drugs that match electronic medication orders placed by ordering providers. The system is fully connected to our electronic medical record – OneChart.



Joanne Couch (Pharmacy Technician) utilizes the current ADC - equipment at AHI that needs to be replaced.

The OneChart campaign committee will be looking to our community to help support this important project! For more information or to make a donation contact the Foundation Office at 519-485-1700 ext. 8213 or visit [www.alexandrahospital.on.ca](http://www.alexandrahospital.on.ca)

## AMBULATORY CLINICS “GO LIVE”

As part of the OneChart Phase II Clinical Documentation project at the Alexandra Hospital, the Ambulatory Clinics recently “went live”!

This initiative now has AHI ambulatory clinics documenting electronically within OneChart. This includes electronic documentation for:

- Cardiac Rehab Program (CRP)
- Intravenous (IV) Infusion Therapy
- Surgical Wound Care

It is exciting to see the components being added to the EHR system and access for additional clinical disciplines to be included!



(l to r) Saranya Adithan, Rachel Barber, Miranda Caron, Amy Garrett, Dawn Clark and Melissa Minard celebrate the “Go Live” of the Ambulatory Clinics of OneChart Phase II.

# Celebrating our Volunteers

In April, we celebrated National Volunteer Week with an appreciation luncheon to recognize and honour all of our hospital volunteers who provide their invaluable time, skills, and talents in the volunteer programs they serve each and every day.



(l to r) Sandy Vyse, Chairperson of the Alexandra Hospital Foundation, accepts a \$15,000 cheque from Beth Fenton, Gift Shop Convenor. The funds are from the proceeds from the Alexandra Hospital Gift Shop sales.

**Have YOU considered becoming an AHL volunteer? We are always seeking additional volunteers!**

Why do our volunteers choose to volunteer?

- To give back for care received
- To fulfill a sense of contribution to the community
- To learn, gain experience and exposure to the hospital environment
- To meet new people
- To be part of a team
- Because they simply want to help

There are many different volunteer opportunities across the hospital. Many volunteers are involved with the operations of the Gift Shop, raising much needed funds to purchase hospital equipment. Volunteers assist in a clerical capacity in Finance,

Health Records, the Diabetes Education Program, Patient Registration and within the Foundation office. We have Patient Advisors and Therapeutic Recreation volunteers. Our young volunteers assist with meal tray assistance, patient experience rounding, hand hygiene audits, patient visiting, offer clerical and Emergency Department assistance.

There are also opportunities to provide strategic direction and governance leadership as volunteer members on the Foundation Board and the



Gift Shop Clerk Joan McKinnon opening the shop for the day.

hospital Board of Directors.

Do you have a friend, a family member or an acquaintance who is interested in making a difference to the quality of healthcare provided in or community through volunteerism? If so, please





## Split the Pot Lottery - Buy your tickets for your chance to win

We have had local winners in the Split the Pot Lottery! You have a chance to be a winner too! Get your tickets at [www.splitthepot.ca](http://www.splitthepot.ca) and be sure to choose Alexandra Hospital Foundation from the drop down menu. Proceeds from the Split the Pot Lottery will go towards purchasing new hospital equipment for Alexandra Hospital, Ingersoll. Lottery Licence #RAF1383479



Caryn Hammond - \$5,000



Mary-Lou Schlimme - \$1,000



William Chute - \$1,000



Bob Goulding - \$1,000



**Join us at the 31st Annual  
GM CAMI / Alexandra Hospital Foundation  
Charity Golf Tournament**

**Thursday, August 14, 2025**

**Ingersoll Golf Club**

**\$200 per person**

**For more information contact the  
Foundation Office at 519-485-1700 ext. 8213**



**Did You Know?**

The Alexandra Hospital Foundation raises funds to support the purchase of new medical equipment and capital projects at Alexandra Hospital, Ingersoll.

Government funding does not support the purchase of new medical equipment (or the

capital projects) so we rely on donations from our community to help us purchase the items needed.

Last year over \$215,000 was purchased in new equipment for Alexandra Hospital!

For more information or to make a donation contact the Foundation Office at 519-485-1700 ext. 8213 or visit [www.alexandrahospital.on.ca](http://www.alexandrahospital.on.ca).

**Donating is Easy!**

**Make your gift online at [www.alexandrahospital.on.ca](http://www.alexandrahospital.on.ca), fill out the form below or give the Foundation Office a call at 519-485-1700 ext. 8213**

**YES! I Want to Contribute to the Healthcare of My Community!**

Your Name: \_\_\_\_\_ Date: \_\_\_\_\_

Address: \_\_\_\_\_ Postal Code: \_\_\_\_\_

Amount Enclosed: \_\_\_\_\_ ☐ Cash ☐ Cheque ☐ Credit Card

☐ Visa ☐ MasterCard Credit Card # \_\_\_\_\_

Expiry Date: \_\_\_\_\_ Phone #: \_\_\_\_\_ Email: \_\_\_\_\_

Please make cheque payable to: **Alexandra Hospital Foundation**  
Mail to: **Alexandra Hospital Foundation, 29 Noxon Street, Ingersoll ON N5C 1B8**





## Springfield Swans donate to OneChart

The Springfield Swans service club member Ruby Hunter, dropped by with a donation to the *OneChart=One Million Campaign*.

Ruby presented the cheque to Tracey Verougstraete, who graciously accepted the cheque on behalf of the *OneChart = One Million Campaign* committee.

We need your help to raise funds for this important project.

Be sure to call the Foundation office to make your donation!



(l to r) Ruby Hunter presents a cheque to Tracey Verougstraete.

## “An Evening in the Secret Garden”

Each year, the Alexandra Hospital Foundation hosts an annual fundraising dinner at the Elm Hurst Inn & Spa. This year the theme for the event was “An Evening in the Secret Garden”.

Guests enjoyed a delicious five course meal and were generous on bidding on the dessert dash and live auction and raised approximately \$25,000 for the *OneChart = One Million Campaign*!



These guests embraced the “Secret Garden” theme and dressed for the occasion! (Back Row l to r) Andrea Wright, Karen Henderson, Jo-anne Fleming, Trish Munro, Sherri Kloepfer, Amelia Jewkes, Leslie Wright. (Front Row) Ashley Hominick.

## Alexandra Hospital Foundation

### Board of Directors

**2025—2026**

Brad Craig  
Chairperson

Kim Bidwell  
Vice-Chairperson

Adam Funnell  
Secretary

Deb Landon  
Treasurer

Peter Dimmers

Nadia Facca

Mark Kirwin

Al Lockhart

Jack Scott

Sandy Vyse

## We Are Scent Free!

A quick reminder our hospital is scent free. Please respect the health of our patients, visitors, staff, physicians and volunteers by refraining from the use of scented products.

Thank you for your cooperation!

